

Achieve executive alignment on critical decisions required for growth

Rapid, silo-free prioritization of the right initiatives and investments to meet customer *and* business needs... while leveraging existing resources and budget, where possible

Ambitious goals. Restricted budgets. Limited time. This is BAU. When the senior team is not aligned on core decisions about what to do and where to spend, the transformation process is derailed.

That's why Daggerwing created **FASTTrack** Alignment. For almost 20 years, time and time again, this process and supporting tool has effectively helped Daggerwing and client sponsors put a senior team in a room together, and in just half a day, they walk out in agreement on their top priorities.



FASTTRACK ALIGNMENT PROCESS

GREATEST HITS OF THE



\$68M in savings realized



Global Executive alignment on **top 100 projects for growth**



Incremental **\$10M** in newly launched product sales



Distilled 91 disconnected projects down to **5 top global priorities**



See next page for how the **FASTTrack** Alignment process works >

IMPACT ON BUSINESS RESULTS			IMPACT ON CUSTOMER EXPERIENCE			REQUIRED INVESTMENT				NET BENEFIT (estimate impact) \$US millions
\$X	What are cost savings? What Is incremental revenue?	+	ж	Impact on NPS, loyalty, retention and engagement		хх	State the investments required • xx		1	sx
TIMING TO IMPLEMENT			RESOURCE REQUIREMENTS/DEPENDENCIES					IMMEDIATE NEXT STEPS/ INFORMATION NEEDS		
How long will it take to implement? • xx			What are the technology requirements? • xx What groups need to be engaged? • xx					Are there any other information needs or stakeholders to review this initiative with to frame the initiative? • xx		

Engineered for impact and traction

The reason the working session is a success is the unique prep—gathering and ideating initiatives to be considered and organized so they can be evaluated in a standardized way. Scoring initiatives on two axis may seem standard, but it's the axis that matters most. First we assess based on impact on both business AND customer needs. Then we assess based on ease and speed of implementation. Existing budget? Available resources? Skilled people in place?

HOW IT WORKS



Working with different divisions, teams and leaders, gather all possible initiatives and tactics to be considered objectively. Put all activities into a standard template for explanation.



In a facilitated half-day session, Daggerwing will lead stakeholders in collectively scoring each initiative in a way that is not biased by silos and subjective criteria.

For more information, contact us at connect@daggerwinggroup.com

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Create criteria scoring for the initiatives/ opportunities

	CRITERION	WEIGHTING
BUSINESS AND	Improvement to customer experience	40%
CUSTOMER	Increase in efficiency and coordination	20%
IMPACT	Size of impact: financial benefit and/or growth	20%
	Probability of realizing benefit (limited risk)	20%
	CRITERION	WEIGHTING
EASE AND	Feasible with existing resources	50%
SPEED OF IMPLEMEN- TATION	Leverages existing technology	25%
	Actionable in the short-term	15%
	Actionable in the short-term	1376

Using the two axis, create specific customized criteria and scoring for each initiative. Have an objective sponsor sign off on criteria and weighting before the working session.



Once the scoring is complete, Daggerwing will summarize and support the first articulation of an implementation plan.

